



**LANDS AND SURVEY
DEPARTMENT**
CAYMAN ISLANDS GOVERNMENT

Government Administration Building
Box 120
Grand Cayman KY1-9000
Telephone: (345) 244-3420

For Immediate Release

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Contact (names): Jon Hall, Director, Lands and Survey
Sophia Williams, Registrar of Lands
Michael Whiteman, Chief Surveyor

Contact emails: jon.hall@gov.ky
sophia.williams@gov.ky
michael.whiteman@gov.ky

**Lands & Survey Reduce Hours for Public Facing Services
and Encourages Customers to Call or Email**

The Lands and Survey Department has implemented proactive steps for business transactions to protect employees, customers and the broader community from possible transmission of the COVID-19 Coronavirus.

The following measures and procedures will go into effect as of Monday, 16 March 2020:

1. All public counter services will offer reduced hours and will be open from 10:00 am to 1:00 pm daily.
2. The duration and proximity of physical interactions with customers will be reduced by limiting physical meetings.
3. Working hours for staff have been reduced to avoid congregation of staff and to provide for wider physical spacing for work stations.
4. All non-critical services have been deferred with a focus on essential business operations.
5. Customers are also asked to adhere to the following when conducting business:
 - a. Call **345 244 3420** or email **landsurv.info@gov.ky** if you have questions or queries that do not require physical interaction.

- b. When coughing or sneezing do so in a tissue. The tissue should then be immediately disposed in a bin.
- c. If you do visit Lands and Survey offices, practice social distancing, that means you should maintain a distance of 3 feet between you and the next customer or person in line.
- d. Engage via video-conferencing or teleconference to limit physical meetings.
- e. Continue to abide by the guidelines from the local and international health authorities, by washing your hands with soap consistently throughout the day, or where washing your hands is not possible to use an alcohol-based sanitizer, and avoid touching your face, particularly your eyes, nose and mouth

“We understand that we provide a critical service to the business community and also individual wealth therefore we have done our best to design a multidimensional approach to minimize risk and ensure safety while still catering to our customers. As challenges further develop, we will continue to rely on the local authorities to shape changes to our operations if the need arises. We want to reassure you that the health and wellness of our employees, customers and communities will always be our top priority and we thank you for your continued support and co-operation as we seek to protect both our employees and customers,” said Lands and Survey Director, Jon Hall.

These changes will remain in effect until **30 April 2020**. Lands and Survey will continue to evaluate the situation and provide further updates to the public as they arise. Monitor and visit www.gov.ky for the latest official updates.

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